



Municipality of North Middlesex
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Accessibility Survey Form

Thank you for visiting the Municipality of North Middlesex. We value our customers and strive to meet everyone's needs.

Definition of Accessibility: *means giving people of all abilities opportunities to participate fully in everyday life*

Definition of Access: *a means of entering or approaching a place; the opportunity or right to experience or make use of something*

Please tell us the date and time of your visit:

Did we respond to your customer service needs today?

Yes No

Was our Customer service provided to you in an accessible manner?

Yes **Somewhat** (please explain below) No (Please explain below)

Did you have any challenges accessing our goods and services?

Yes (please explain below) Somewhat (please explain below) No

Is there anything you wish we did differently to accommodate you or your accessibility needs?

Please add any other comments you may have:

Contact Information: (optional)_____

Thank You,

Municipality of North Middlesex